

Santa Cruz – Monterey – Merced – San Benito – Mariposa Managed Medical Care Commission



Meeting Agenda

Wednesday, May 22, 2024

3:00 p.m. – 5:00 p.m.

Location: **In Santa Cruz County:**
Central California Alliance for Health, Board Room
1600 Green Hills Road, Suite 101, Scotts Valley, CA
In Monterey County:
Central California Alliance for Health, Board Room
950 East Blanco Road, Suite 101, Salinas, CA
In Merced County:
Central California Alliance for Health, Board Room
530 West 16th Street, Suite B, Merced, CA
In San Benito County:
Community Services & Workforce Development (CSWD)
CSWD Conference Room
1161 San Felipe Road, Building B, Hollister, CA
In Mariposa County
Mariposa County Health and Human Services Agency
Catheys Valley Conference Room
5362 Lemee Lane, Mariposa, CA

1. Members of the public wishing to observe the meeting remotely via online livestreaming may do so as follows. Note: Livestreaming for the public is listening/viewing only.
 - a. Computer, tablet or smartphone via Microsoft Teams:
[Click here to join the meeting](#)
 - b. Or by telephone at:
United States: +1 (323) 705-3950
Phone Conference ID: 905 032 033#

2. Members of the public wishing to provide public comment on items not listed on the agenda that are within jurisdiction of the commission or to address an item that is listed on the agenda may do so in one of the following ways.
 - a. Email comments by 5:00 p.m. on Tuesday, May 21, 2024 to the Clerk of the Board at clerkoftheboard@ccah-alliance.org.
 - i. Indicate in the subject line "Public Comment". Include your name, organization, agenda item number, and title of the item in the body of the e-mail along with your comments.
 - ii. Comments will be read during the meeting and are limited to three minutes.
 - b. In person, from an Alliance County office, during the meeting when that item is announced.
 - i. State your name and organization prior to providing comment.
 - ii. Comments are limited to three minutes.

HEALTHY PEOPLE. HEALTHY COMMUNITIES.

1. **Call to Order by Chairperson Jimenez. 3:00 p.m.**
 - A. Roll call; establish quorum.
 - B. Supplements and deletions to the agenda.
2. **Oral Communications. 3:05 p.m.**
 - A. Members of the public may address the Commission on items not listed on today's agenda that are within the jurisdiction of the Commission. Presentations must not exceed three minutes in length, and any individuals may speak only once during Oral Communications.
 - B. If any member of the public wishes to address the Commission on any item that is listed on today's agenda, they may do so when that item is called. Speakers are limited to three minutes per item.
3. **Comments and announcements by Commission members.**
 - A. Board members may provide comments and announcements.
4. **Comments and announcements by Chief Executive Officer.**
 - A. The Chief Executive Officer (CEO) may provide comments and announcements.

Consent Agenda Items: (5. – 9I.): 3:25 p.m.

5. **Accept Executive Summary from the Chief Executive Officer (CEO).**
 - Reference materials: Executive Summary from the CEO; and Local Health Plans of California Memo: Governor's Budget May Revise 2024-25.

Pages 5-01 to 5-12
6. **Accept Alliance Financial Highlights, Balance Sheet, Income Statement and Statement of Cash Flow for the third month ending March 31, 2024.**
 - Reference materials: Financial Statements as above.

Pages 6-01 to 6-09

Appointments: (7A.)

- 7A. **Approve appointments of Ralph Armstrong, DO and Ms. Anita Aguirre to the Finance Committee.**
 - Reference materials: Staff report and recommendation on above topic.

Page 7A-01
- 7B. **Approve appointments of Ms. Debra Barcellos, Mr. John Alexander and Ms. Aluriel (Alu) Ceballos to the Member Services Advisory Group.**
 - Reference materials: Staff report and recommendation on above topic.

Page 7B-01

Minutes: (8A. – 8B.)

- 8A. **Approve Commission meeting minutes of April 24, 2024.**
 - Reference materials: Minutes as above.

Pages 8A-01 to 8A-06
- 8B. **Accept Quality Improvement Health Equity Committee meeting minutes of November 30, 2023.**
 - Reference materials: Minutes as above.

Pages 8B-01 to 8B-14

Reports: (9A. – 9I.)

- 9A. Approve revised 2024 Physicians Advisory Group meeting schedule.**
- Reference materials: Staff report and recommendation on above topic.
Page 9A-01
- 9B. Approve revisions to Alliance Policy 401-1101 – Quality Improvement and Health Equity Transformation Program.**
- Reference materials: Staff report and recommendation on above topic; and Alliance Policy 401-1101 – Quality Improvement and Health Equity Transformation Program.
Pages 9B-1 to 9B-30
- 9C. Approve revisions to Alliance Policy 401-1201 – Quality Improvement Health Equity Committee.**
- Reference materials: Staff report and recommendation on above topic; and Alliance Policy 401-1201 – Quality Improvement Health Equity Committee.
Pages 9C-01 to 9C-10
- 9D. Accept Quality Improvement Health Equity Transformation Workplan for 2024.**
- Reference materials: Staff report and recommendation on above topic; and Quality Improvement System Workplan for 2024.
Pages 9D-01 to 9D-16
- 9E. Accept Quality Improvement Health Equity Transformation Workplan for Q4 2023.**
- Reference materials: Staff report and recommendation on above topic; and Q4 2023 QIHET Workplan.
Pages 9E-01 to 9E-26
- 9F. Accept Utilization Management Work Plan Report for Q4 2023.**
- Reference materials: Staff report and recommendation on above topic; and Utilization Management Work Plan Q4 2023
Pages 9F-01 to 9F-30
- 9G. Accept Alliance Utilization Management: 2023 Annual Program Review.**
- Reference materials: Staff report and recommendation on above topic; and Alliance Utilization Management: 2023 Annual Program Review.
Pages 9G-01 to 9G-05
- 9H. Accept Utilization Management Work Plan for 2024.**
- Reference materials: Staff report and recommendation on above topic; and Utilization Management Work Plan for 2024.
Pages 9H-01 to 9H-17
- 9I. Approve Utilization Management Work Group Charter.**
- Reference materials: Staff report and recommendation on above topic; and Utilization Management Work Group Charter.
Pages 9I-01 to 9I-04

Regular Agenda Items: (10. – 12.): 3:30 p.m.

10. Consider accepting audited financial statements and management letters for Alliance’s fiscal year ending December 31, 2023 from Moss Adams LLP, independent auditors. (3:30 – 4:00 p.m.)

- A. Moss Adams staff will present and Board will consider accepting audited financial statements and findings of independent auditors for FY 2023.
- Reference materials: Audited Financial Statements: FY 2023.

Pages 10-01 to 10-58

11. Consider approving proposed changes to Alliance’s Care-Based Incentives (CBI) for 2025. (4:00 – 4:30 p.m.)

- A. Dr. Dennis Hsieh, Chief Medical Officer, will review and Board will consider approving proposed changes to Alliance CBI for 2025.
- Reference materials: Staff report and recommendation on above topic.

Pages 11-01 to 11-02

12. Consider request for Letter of Support for Program of All-Inclusive Care for the Elderly (PACE). (4:30 – 5:00 p.m.)

- A. Mr. Marwan Kanafani, Health Services Officer, will discuss and Board will consider request for letter of support from GoldenPACE Health to develop PACE to serve Santa Cruz, Monterey and San Benito counties.
- Reference materials: Staff report on above topic; Attachment A: Criteria for Assessment of PACE Letter of Support by Central California Alliance for Health; Attachment B: Letter of Support request received from GoldenPACE Health dated April 12, 2024; and Attachment C: Letters of Concern from Community Bridges/Elderday Adult Day Health Care and La Casa Adult Day Health Center, Inc.

Pages 12-01 to 12-35

Information Items: (13A. – 13C.)

- A. Alliance in the News
- B. Alliance Fact Sheet – April 2024
- C. Membership Enrollment Report

Page 13A-01

Page 13B-01

Page 13C-01

Announcements:

Meetings of Advisory Groups and Committees of the Commission

The next meetings of the Advisory Groups and Committees of the Commission are:

- Finance Committee
Wednesday, June 26, 2024; 1:30 – 2:45 p.m.
- Member Services Advisory Group
Thursday, August 8, 2024; 10:00 – 11:30 a.m.
- Physicians Advisory Group
Thursday, June 6, 2024; 12:00 – 1:30 p.m.
- Whole Child Model Clinical Advisory Committee [*Remote teleconference only*]
Thursday, June 20, 2024; 12:00 – 1:00 p.m.
- Whole Child Model Family Advisory Committee [*Remote teleconference only*]
Monday, July 8, 2024; 1:30 – 3:00 p.m.

The above meetings will be held in person unless otherwise noticed.

The next regular meeting of the Commission, after this May 22, 2024 meeting, unless otherwise noticed:

- Santa Cruz – Monterey – Merced – San Benito – Mariposa Managed Medical Care Commission
Wednesday, June 26, 2024; 3:00 – 5:00 p.m.

Locations for the meeting (linked via videoconference from each location):

In Santa Cruz County:
Central California Alliance for Health
1600 Green Hills Road, Suite 101, Scotts Valley, CA

In Monterey County:
Central California Alliance for Health
950 E. Blanco Road, Suite 101, Salinas, CA

In Merced County:
Central California Alliance for Health
530 West 16th Street, Suite B, Merced, CA

In San Benito County:
Community Services & Workforce Development (CSWD)
1161 San Felipe Road, Building B, Hollister, CA

In Mariposa County:
Mariposa County Health and Human Services Agency
5362 Lemee Lane, Mariposa, CA

Members of the public interested in attending should call the Alliance at (831) 430-5523 to verify meeting date and location prior to the meeting.

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The complete agenda packet is available for review on the Alliance website at <https://thealliance.health/about-the-alliance/public-meetings/>. The Commission complies with the Americans with Disabilities Act (ADA). Individuals who need special assistance or a disability-related accommodation to participate in this meeting should contact the Clerk of the Board at least 72 hours prior to the meeting at (831) 430-5523. Board meeting locations in Salinas and Merced are directly accessible by bus. As a courtesy to persons affected, please attend the meeting smoke and scent free.