

Addendum to the 2017 EMS Plan Annual Update



San Benito County Office of Emergency Services
Emergency Medical Services Division

ADDENDUM TO THE 2017 EMS PLAN ANNUAL UPDATE
SEPTEMBER 12, 2019

SAN BENITO COUNTY EMERGENCY MEDICAL SERVICES AGENCY
ADDENDUM TO THE 2017 ANNUAL UPDATE

Trauma System Status Report

As required by Section 100253(j) of the California Code of Regulation, the *Trauma System Status Report* is shown as Attachment A.

Medical Health Operational Area Coordinator (MHOAC)

In San Benito County, the MHOAC position is the responsibility of the EMS Coordinator. The MHOAC represents the single point of contact for the program and is responsible for monitoring and ensuring adequate medical and health resources are in place during a local emergency. The MHOAC is authorized to make and respond to requests for mutual aid from outside of San Benito County.

During non-emergency operations and the initial phase of an emergency, the MHOAC operates in a duty officer mode and is on-call 24/7. The MHOAC is responsible for ensuring the operational effectiveness of 17 mandated functions:

1. Assessment of immediate medical needs
2. Coordination of disaster medical and health resources
3. Coordination of patient distribution and medical evaluations
4. Coordination of out-of-hospital medical care providers
5. Coordination and integration with fire agencies personnel, resources, and emergency fire prehospital medical services
6. Coordination of providers of non-fire based prehospital emergency medical services
7. Coordination of the establishment of temporary pre-transport field treatment sites
8. Health surveillance and epidemiological analysis of community health status
9. Assurance of food safety
10. Management of exposure to hazardous agents
11. Provisions of coordination of mental health services
12. Provision or coordination of mental health services
13. Provision of medical and health public information and protective action recommendations
14. Provision or coordination of vector control services
15. Assurance of drinking water safety
16. Assurance of the safe management of liquid, solid, and hazardous wastes
17. Investigation and control of communicable disease



The MHOAC Program has 4 major activities to perform in order to ensure the operational effectiveness of the 17 mandated functions:

- Overall incident assessment to maintain situational awareness
- Overall interagency coordination with subject matter experts in the 17 functional areas
- Situation status reporting
- Resource request management for medical and health resources

In San Benito County, the Emergency Medical Services Agency is a division of the Office of Emergency Services. As a result, both agencies work together to ensure the development of a health and medical disaster plan for the operational area. The health and medical emergency function (EF-8) plan includes preparedness, response, recovery, and mitigation functions and is an annex to the County Emergency Operations Plan.

The *Multi-Casualty Incident (MCI) Plan* was revised within the last 5-years and has been tested in annual drills and exercises and has been implemented for several MCIs.



ATTACHMENT A:**Trauma System Summary Report**

The San Benito County Trauma Care System Plan was developed in compliance with California Code of Regulations, Title 22 Trauma Care Systems. The last System Status Report was submitted in July 2017.

The Trauma Care System Plan outlines the structure and operations of the trauma care system within San Benito County, specifically policies and procedures for System operations, building upon the current EMS system.

It is recognized that the best trauma care will be consistently rendered not locally, but at out-of-county trauma centers. Therefore, San Benito County's trauma system focuses on the rapid and accurate identification of patients who would likely require the services of such centers. Our current plan includes field triage using *PAM* triage criteria to identify major trauma victims and transportation of those patients to a Level I or Level II Trauma Center outside San Benito County, when appropriate, by air ambulance or by ground. For extended transport times to out-of-county Level I or Level II Trauma Centers, or trauma patients in extremis, patients are transferred to Hazel Hawkins Hospital, our local general acute care medical facility.

Our plan continues to include the designation of a Level IV Trauma Center at Hazel Hawkins Hospital in Hollister, in early 2020. Hazel Hawkins Hospital has had numerous internal setbacks (staffing, lack of support from surgeons, etc.). With the designation of a Level IV Trauma Center, a Trauma Audit Committee (TAC) will be established. The committee will be comprised of members from Hazel Hawkins Hospital, trauma centers in Santa Clara and Monterey Counties, the LEMSAs and pre-hospital personnel. The TAC will be responsible for ensuring that Quality Assurance standards are met by meeting County policy and procedure.

Changes in Trauma System

There have been no changes to the Trauma System; however, Hazel Hawkins Hospital continues to work towards a designation as a Level IV Trauma Center.

Our Policies, Procedures and Protocols, including trauma protocols, are reviewed annually by the EMS Agency Medical Director and the Pre-Hospital Advisory Committee (PAC) and approved by the Emergency Medical Care Commission (EMCC).

We do not anticipate changes to our trauma policy or transportation policy when Hazel Hawkins Hospital is a Level IV Trauma Center. However, the Trauma System Plan will be updated once the hospital becomes Level IV Trauma Center.



Number and Designation Level of Trauma Centers

There are currently no designated Trauma Centers in San Benito County.

Trauma System Goals and Objectives

- Designation of Hazel Hawkins Hospital as a Level IV Trauma in early 2020.
- Continue to contribute and participate in regional trauma data collection programs
- Participate in Trauma Advisory Committees with Monterey and Santa Clara Counties and assure attendance when San Benito County patients are on the agenda for review/discussion

Changes to Implementation Schedule

There are currently no changes.

System Performance Improvement

We consistently review trauma calls with our PAC and QI Workgroup and measure Quality Improvement Indicators. We also participate in monthly QI and Trauma-facility meetings with Monterey and Santa Clara Counties, as the majority of our trauma patients are transported Natividad Medical Center in Salinas, Valley Medical Center in San Jose or Regional Medical Center in San Jose. We receive monthly trauma data from our air ambulance providers, in addition to the data received from our electronic patient care reporting system, and include a summary to our PAC and QI Workgroups.

Progression Addressing EMS Authority Trauma System Plan Comments

There is no update at this time.

Other Issues

There are issues at this time.

