



## ADA Public Input Survey

The County of San Benito is in the process of updating its Americans with Disabilities Act (ADA) Self-evaluation and Transition Plan. As part of this process, the County is asking for your input by completing this questionnaire which addresses accessibility of programs, services, and activities offered to the public.

The purpose of this survey is to gather information on how County department programs or services are, or are not, accessible to persons with disabilities. The goal is that when each program, service or activity is viewed in its entirety, it is readily accessible to and usable by persons with disabilities.

1. Please complete the following:

Name \_\_\_\_\_

Email \_\_\_\_\_

Phone \_\_\_\_\_

I wish to remain anonymous

2. What role most adequately describes your association with the County of San Benito and the representation you are providing?

Member of the public with a disability

Member of the public without a disability

Relative or caregiver of a person with a disability

Community organization - Please list the name of the organization:

\_\_\_\_\_

County volunteer

3. Do you participate in programs, services, or activities offered by the County of San Benito?

No

Yes - Please list: \_\_\_\_\_

Not applicable

4. Do you know who to contact if you need assistance, have a concern or complaint, or need an accommodation to access a facility, service, or event?

No - I do not know who to contact

Yes - Please list who you would contact:

\_\_\_\_\_

Not applicable

5. Have you ever requested an accommodation for a disability from the County?

- No
- Yes - Please describe the request:

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- Not applicable

6. Was your accommodation provided?

- No
- Yes
- Yes, but I was unsatisfied with how the accommodation was provided - Please elaborate:

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- Not applicable

7. Is the attitude of County of San Benito staff towards persons with disabilities generally helpful, supportive, positive, and proactive in solving accessibility issues?

- No
- Yes
- Somewhat
- Don't Know

8. Are you aware of any specific concerns, complaints, or problems regarding access for persons with disabilities to any of the programs, services, or activities provided by the County of San Benito?

- No
- Yes - Please describe:

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9. Do you know who the designated ADA Coordinator is for the County of San Benito?

- No
- No, I have not had a need or reason to seek out this person.
- Yes - Please provide the name:

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10. What do you feel should be the County of San Benito's highest priority to improve accessibility for persons with disabilities?

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Please return this survey by March 30, 2020 to:

Lauren Hull, ADA Coordinator  
County of San Benito  
481 Fourth Street  
Hollister, CA 95023  
By email to LHull@cosb.us  
By phone at (831) 636-4000, Ext. 19

Form compiled by Disability Access Consultants <http://www.dac-corp.com/>.