## San Benito County Behavioral Health Department

Mental Health & Substance Use Disorder Services

SAN BENITO COUNTY
BEHAVIORAL HEALTH DEPARTMENT
1131 COMMUNITY PARKWAY
HOLLISTER, CA 9523

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831.636.4330 OFFICE 831.636.4331 NON-EMERGENCY





Substance Abuse and Mental Health Services Administration

#### 1.800.662.HELP (4357)

FREE, CONFIDENTIAL, 24/7, 365 DAYS A YEAR TREATMENT REFERRAL AND INFORMATION SERVICE (ENGLISH AND SPANISH) FOR INDIVIDUALS AND FAMILIES FACING MENTAL AND/OR SUBSTANCE USE DISORDERS.





## SUPPORT, AWARENESS, FOLLOW-UP & ENGAGEMENT

THE SAN BENITO COUNTY BEHAVIORAL HEALTH DEPARTMENT HAS COLLABORATED WITH THE HOLLISTER POLICE DEPARTMENT TO CREATE A NEW PROGRAM THAT WILL PROVIDE EMERGENCY AND CONTINUED ASSISTANCE TO COMMUNITY MEMBERS SUFFERING WITH MENTAL AND SUBSTANCE ABUSE MATTERS.

S.A.F.E. PAIRS BEHAVIORAL HEALTH WITH A POLICE OFFICER TO RESPOND TO BEHAVIORAL HEALTH MATTERS AND PROVIDE PROACTIVE PREVENTATIVE AND CONNECTION TO SERVICES.

## S.A.F.E.'s MISSION:

THE S.A.F.E. TEAM IS A COLLABORATION BETWEEN LOCAL LAW ENFORCEMENT AND THE COUNTY'S BEHAVIORAL HEALTH DEPARTMENT. S.A.F.E. PROVIDES EFFECTIVE AND COMPASSIONATE BEHAVIORAL HEALTH INTERVENTION FOR PERSONS AND THEIR SUPPORT SYSTEMS. WE INTEND TO SAFELY AND EFFECTIVELY DEESCALATE MATTERS AND PROVIDE REFERRALS THAT CREATE THE LEAST RESTRICTIVE CARE. THE ULTIMATE GOAL OF THE S.A.F.E. TEAM IS TO AVOID UNNECESSARY PSYCHIATRIC HOSPITALIZATIONS AND ENSURE TIMELY CONNECTION AND ENGAGEMENT TO SUPPORT SERVICES.

## S.A.F.E. RESPONSES

#### **REACTIONARY RESPONSE**

THE S.A.F.E. TEAM WILL RESPOND TO CALLS RECEIVED THROUGH THE EMERGENCY SERVICES DISPATCH LINE FOR PERSONS EXPERIENCING CRISIS AND WHO ARE IN NEED OF INTERVENTION. THE PERSON WILL BE ASSESSED AND PROVIDED SAFETY PLANNING AND BE PROVIDED SUPPORTIVE CONNECTIONS TO BEHAVIORAL HEALTH SERVICES.

THE TEAM'S GOAL DURING THIS EVALUATION IS TO REDUCE OR PREVENT MENTAL HEALTH EVALUATION HOLDS AND TO KEEP THE PERSON IN THE LEAST RESTRICTIVE ENVIRONMENT.

### **CONTINUED CARE**

S.A.F.E. WILL PROVIDE FOLLOW-UP CARE FOR INDIVIDUALS THAT HAVE BEEN RELEASED FROM A MENTAL HEALTH EVALUATION HOLD TO ENSURE CONTINUED CONNECTIONS WITH BEHAVIORAL HEALTH SERVICES AND TO PROVIDE CONNECTIONS TO OTHER NEEDED SERVICES.

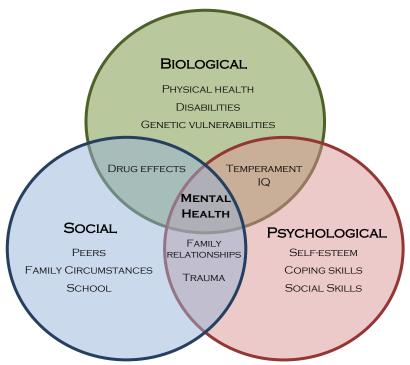
#### **PREVENTATIVE CARE**

IN AN EFFORT TO PROVIDE OUTREACH AND ENGAGEMENT TO INDIVIDUALS IDENTIFIED AS POSSIBLY IN NEED OF BEHAVIORAL HEALTH SERVICES THE S.A.F.E. TEAM WILL MAKE DIRECT CONTACT WITH THOSE INDIVIDUALS.

### **COMMUNITY TRAINING & DEVELOPMENT**

THE S.A.F.E. TEAM CAN HELP PROVIDE ADDITIONAL TRAINING TO ORGANIZATIONS REGARDING THE LEGAL SCOPE OF MENTAL HEALTH HOLDS, BASIC MENTAL HEALTH FIRST AID AND SERVICES OFFERED BY SAN BENITO COUNTY BEHAVIORAL HEALTH. BOUNDARIES OF THOSE SERVICES, AND AWARENESS.

# INFLUENCES ON MENTAL HEALTH



### TYPES OF COPING SKILLS

#### SELF-SOOTHING DISTRACTION OPPOSITE ACTION (COMFORTING YOURSELE (TAKING YOUR MIND OFF THE (DOING SOMETHING THE THROUGH YOUR FIVE SENSES) PROBLEM FOR A WHILE) OPPOSITE OF YOUR IMPULSE **EXAMPLES:** THAT HAS A MORE POSITIVE EMOTION) SOMETHING TO: **Puzzles** READING TOUCH **AFFIRMATIONS & HEAR CRAFTS** INSPIRATION SEE KNITTING **TASTE** Music SOMETHING FUNNY OR **SMELL** MOVIES **CHEERING MINDFULNESS EMOTIONAL CRISIS PLAN** (TOOLS FOR CENTERING AND (CONTACT INFO OF SUPPORTS AWARENESS AND RESOURCES, FOR WHEN GROUNDING YOURSELF IN THE (Tools for identifying and COPING SKILLS AREN'T ENOUGH) PRESENT MOMENT) EXPRESSING YOUR FEELINGS) FAMILY/FRIENDS EXAMPLES: **EXAMPLES: THERAPIST** MEDITATION LIST OR CHART **PSYCHIATRIST BREATHING EXERCISES EMOTIONS** CRISIS HOTLINE **GROUNDING OBJECTS** JOURNALING CRISIS TEAM/ER RELAXING RECORDINGS **DRAWING** 911